

13 AUG 2017

11<sup>th</sup> August 2017

Nick Herbert MP  
House of Commons  
Westminster  
London  
SW1A 0AA

Dear Nick

Thank you for your letter to Charles (24 July) regarding concerns raised about our proposals for services between Amberley & London from May 2018. Charles has asked me to respond on his behalf.

My colleague Phil Hutchinson, head of strategic planning, met Laura Rawnsley from Amberley SOS along with Alex Beveridge and Leigh Cresswell on Tuesday 1 August at our head office in London and had a very constructive meeting.

We explained the rationale behind the redesigned Southern timetable which is based on a repeating pattern of routes and calling patterns, and also explained that sometimes this brings up anomalies such as enhanced shoulder peak services. The revised Southern timetable is expected to improve performance and our ability to return to a normal timetable following disruption. We also explained that this consultation has started early to ensure such issues are captured and corrected, where possible, prior to the formal timetable bid to Network Rail in early August.

We undertook to review the peak and shoulder peak service for Amberley and we are pleased to be in a position to add additional services to provide a half hourly service during these times.

Going forward we have agreed with Laura to meet in the autumn to discuss the possibility of increasing the service to half hourly throughout the day and on Saturdays.

If there is anything else I can help you with please do let me know or contact Katherine Cox, stakeholder manager.

Yours sincerely,



**Nick Brown**  
Chief Operating Officer