



Department
for Transport

From the Minister of State
and Minister for London
Jo Johnson MP

Great Minster House
33 Horseferry Road
London
SW1P 4DR

Tel: 0300 330 3000

Web site: www.gov.uk/dft

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Dear Colleague

I am writing to provide an update on rail services on the Govia Thameslink Railway (GTR) network.

In light of the continuing disruption on parts of the Thameslink and Great Northern networks, I have asked GTR and Network Rail to host another drop-in session for MPs in Parliament on Wednesday 20 June.

I have asked them to provide an update on train services and their plans to deliver the more reliable service that your constituents deserve to receive. There is still a long way to go until performance is good enough and the pace of improvement must accelerate. GTR and Network Rail will be in touch with your offices directly to provide further details, but of course please do not hesitate to let me know any issues you would like to discuss with me or officials in the Department of Transport.

I would like to reassure colleagues that we remain fully committed to establishing what went wrong with this timetable change and the measures needed to prevent such failures in future.

The terms of reference for the Office for Rail and Road's independent inquiry have been announced, with an interim report expected to be published in September ahead of a final report by the end of the year. The full terms of reference can be found here: <http://orr.gov.uk/news-and-media/press-releases/2018/orr-launches-independent-inquiry-into-may-timetable-disruption>.

We have also announced that there would be special compensation for affected passengers. Eligibility criteria will be announced shortly.

A handwritten signature in black ink, appearing to read "Jo Johnson". The signature is written in a cursive, flowing style.

JO JOHNSON